CalREDIE Provider Portal (PP) Fact Sheet

What is CalREDIE?

<u>California Reportable Disease Information Exchange (CalREDIE)</u> is the California Department of Public Health's (CDPH) communicable disease reporting and surveillance system of record. It is used by state and local public health officials and healthcare providers for communicable disease reporting and surveillance. As of today 100% of California local health departments (LHDs) are using CalREDIE in some capacity and 95% are using CalREDIE to report all notifiable conditions.

What is the Provider Portal?

The CalREDIE Provider Portal allows healthcare providers to electronically submit Confidentiality Morbidity Reports (CMRs) directly to their LHD via HTTPS secure, web-based interface. The Provider Portal can be used for all Title 17 communicable diseases that are required by law to be reported to the LHD. Case information is then instantly accessible for LHDs to review and investigate disease incidents as well as outbreaks and disease patterns.

Highlights of the Provider Portal

Easy point and click navigation
Printable receipt to use as record of report
Simple, no-nonsense report forms
Allows for standardization of information

Provider Portal Counties:

To date, there are 34 LHDs (represented in green color on this map) and over 1500 providers actively using the Provider Portal. In 2014 CDPH will work with LHDs to gradually expand use of the Provider Portal to other healthcare providers.

What do Provider Portal users say about the Provider Portal?

In a recent survey of the health practitioners using PP: 88% of respondents indicated that

CalREDIE meets their needs.

Other comments included:

"Easy, 123 reporting"

"Far better than paper or phone reporting"

"Just love that it exists for us, really **incredible** to be using it."

"Ease of use"

"It is **simple** and **efficient**"

How can I start using the Provider Portal?

Healthcare providers must work with their LHD to receive a username and password. Most healthcare providers find the Provider Portal intuitive and easy to use and do not require significant training. Training is available.

Contact

To inquire about access to the Provider Portal please contact your LHD.



